

Maintenance Service

Extended Warranty Contracts

Providing

- Customer-Defined Level of Support
- Reliable and Consistent Performance
- Decreased Interruption to Services
- Protection Against Disastrous Failures



The Maintenance Service Personnel manage the installation, maintenance, and repair of NS systems.

This is accomplished by both NS Corporation employees and Authorized Service Centers.

A complete range of service alternatives is available for all systems .



800.782.1582

www.nswash.com

Services

New System Warranty

Warranty provides equipment repair for a specified time as part of the purchase price. It covers both labor and material. Warranty does not include emergency repair service. Warranty also does not include repairs of physical damage, abuse, and routine preventative maintenance. If the customer has communication needs that require these types of service, a maintenance contract is recommended.

Maintenance Contracts

Such a contract specifies the level of service, including the response time for critical equipment, preventative maintenance schedules, and the normal working-hours support for equipment. Typically, a maintenance contract provides local staffing and service vehicles. These contracts may be with NS Corporation directly or with Authorized Service Centers.

On Demand Services

Services beyond the scope of the maintenance contract usually include installation and removal of blowers, motors, gearboxes and other hardware and are billed separately.

Preventive Maintenance

Regularly scheduled preventative maintenance provides the foundation for uninterrupted operation.



Full Maintenance Service Contracts



To assure uninterrupted operation, a maintenance strategy, developed with your particular needs in mind, can be arranged by NS Corporation. A complete program may include:

- ▶ Preventative maintenance;
- ▶ Remedial maintenance; provides repair services to correct reported equipment failures.
- ▶ Demand services include activities beyond the scope of the maintenance contract.

The benefits of a full NS Corporation Maintenance Service Contract are:

- ▶ A specified level of service, including response time for critical equipment, preventative maintenance schedules, and normal working-hours support for equipment.
- ▶ Reliable and consistent system operation because our technicians are best experienced and trained in maintaining NS Corporation equipment.

The customer defines the level of support required from complete administration and maintenance of the system to specific maintenance tasks, system testing, and alignment checks.

The work may be accomplished by either NS Corporation employees or under NS Corporation contract and oversight.

Call Today for your Free Assessment

800.782.1582

Extensions:

Service.....234, 346, 275

Parts.....238 & 233

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